



Subject Matter Expert

Cathy Anderson

Cathy Anderson, a senior advisor with PCG Human Services, brings to the position more than 30 years of experience working in a variety of leadership roles for people with intellectual and developmental disabilities across the United States. For the past four years, Ms. Anderson served as Deputy Director for the District of Columbia's Developmental Disabilities Administration. In addition to her state service, Ms. Anderson has ten years of consulting experience focused on working with states to solve issues and develop innovations in human services programs.

Expertise

- Public Policy and Change Management
- Person Centered Planning and Person Centered Organizations
- Stakeholder Engagement
- Organizational and Leadership Development
- Strategic Planning
- Quality Improvement
- Supporting Families
- 1915(c) Home and Community-Based Services
- Medicaid State Plan services

Experience

Ms. Anderson served as Director of the Nebraska Developmental Disabilities Systems (DDS) from 1990 to 1999. In this role, she was responsible for administering a statewide system of services for people with intellectual and other developmental disabilities. She directed a statewide system redesign as a result of statutory change. The system changes included development of a person-centered funding process based on individual allocations; provider performance report cards to assist people with informed provider choice; a process for independent Quality Service Reviews; initiatives to eliminate the waiting list; and development of a statewide system of Service Coordination. Prior to her role as the DDS director, Ms. Anderson held positions with the organization as Quality Assurance Coordinator, Community Services Program Manager, and Program Specialist. In addition to being the Director of the DDS, in her last year with the Nebraska Health and Human Services System, Ms. Anderson was responsible for policy related to the provision of all state-funded human services programs for 17 counties in southeast Nebraska.

From 1999 until 2002 Ms. Anderson was Chief Deputy Director for the Iowa Department of Human Services where she was responsible for the administration of behavioral health, developmental disabilities, child welfare, economic assistance, and Medicaid services. In this position, she was responsible for the redesign of the long-term care system, including development of a system of assisted living. She regularly served as a subject matter expert/policy advisor to the Governor and Lieutenant Governor, legislature, and congressional delegation on health and human services issues.

Ms. Anderson was the Deputy Director for the District of Columbia's Developmental Disabilities Administration (DDA) at the Department on Disability Services from 2010 until 2014. In this position she was responsible for the leadership of a comprehensive system of services that supported more than 2,100 people with intellectual and developmental disabilities. She directed the operational units for service coordination, provider resource management, waiver development and implementation, health and wellness, intake and eligibility determination, individual benefits and budget. She was responsible for achieving implementation and compliance with the Evans v. Gray exit plan, federal and DC public laws and regulations, administrative policies and procedures and mayoral orders. She led DDA efforts in becoming a person-centered organization and the development and revision of policies and procedures to reflect person-centered thinking principles and values, the DC Supporting Families Community of Practice (one of six CoPs in the nation), creation of innovative services to support the DC Employment First work, and collaboration with the DC Rehabilitation Services Administration.

Ms. Anderson's consulting experience has included work for 22 states on various subjects including Medicaid; HCBS waiver analysis, development, and redesign; stakeholder engagement; policy recommendations and service design for self-directed services, individual budget allocations, procurement of financial management services, quality management systems, provider management and service definitions and rate setting.

Education

Ms. Anderson holds a Bachelors of Arts degree in social work from the University of Nebraska in Lincoln and completed 20 hours of coursework toward a Masters of Public Administration at the University of Nebraska in Omaha.