



Subject Matter Expert Jennifer MacBlane, Senior Advisor

Jennifer MacBlane, a senior advisor with PCG, is a leader in human services financial management including purchasing and payment reform. Her focus is assisting organizations to better align their purchasing and payment strategies to their performance goals. Her expertise includes strategic planning, child welfare program design, provider payment rate setting, reimbursement rate setting, and continuous quality improvement.

Expertise

- Human services purchasing and payment reform
- Child welfare financial and operations management
- Organizational continuous improvement

Experience

Ms. MacBlane previously worked for the Commonwealth of Massachusetts Executive Office of Administration and Finance, Fiscal Affairs Division, as a senior fiscal policy analyst and as Assistant Budget Director. In these roles, Ms. MacBlane oversaw more than \$8 billion of state spending in the areas of health care, child welfare, public safety, environment, housing, and transportation. She supervised budget analysts in the preparation of the Governor's budget recommendations and the daily oversight of agency spending, and collaborated with agencies to resolve fiscal challenges such as budget and revenue shortfalls and changes in state and local law. As Budget Manager for the Massachusetts Department of Children and Families (DCF), Ms. MacBlane forecasted and tracked expenditures of approximately \$750 million across administrative and program accounts.

At PCG, Ms. MacBlane has worked with a variety of human services agencies, with a particular focus on child welfare. Recently, she assisted senior leaders at the Massachusetts Department of Children and Families and the Maine Office of Child and Family Services to identify and analyze possible child welfare demonstration projects and helped develop their Title IV-E waiver applications, both of which were approved by the federal Administration for Children and Families. Ms. MacBlane has also assisted provider agencies in Florida and Massachusetts to develop strategic plans and implement business process improvements. She is currently working with the state of Michigan to develop a blended case rate for their child welfare services and the state of California to develop payment rates for a new foster care service model.

Instruction and Presentations

Ms. MacBlane served as an instructor of public budget and finance at the University of Massachusetts, Boston.

Her presentations have included: "Financial Literacy and Child Welfare" for the American Public Human Services Association's annual policy forum; "Manage Funds, Empower Choice" for the Daniel Memorial Institute's National Independent Living Conference; "Managing the Aging American Workforce" for the Child Welfare League of America's annual conference; and "Baby Booming Issues: the Financial Impact of Aging" for the Human Services Finance Officers annual conference.

Education

Ms. MacBlane earned a Bachelor of Arts in Psychology from State University of New York, College at Oswego and a Master of Public Administration degree from Arizona State University.