

VR-Billing



Streamline your Vocational Rehabilitation (VR) vendor and claims management processes with VR-Billing from Public Consulting Group (PCG).

VR-Billing is PCG's VR vendor and claims management system. As a modular web-based Commercial Off-the-Shelf (COTS) solution, VR-Billing can be integrated with case management solutions, including Aware VR, to manage the registration of VR providers and the payment of services.

Features of VR-Billing

PCG's VR-Billing system:

- ✔ Allows users to document VR services and goods, view authorizations, submit claims, view claim and payment status, and manage different funding sources (federal, state, Medicaid, etc.).
- ✔ Includes a vendor registration module to collect financial banking information and authorizations.
- ✔ Supports three unique vendor types: agencies, individual service providers and participants/guardians.
- ✔ Enables VR case coordinators, counselors, supervisors, regional managers, and other state staff to review vendor registration applications, view and submit claims on behalf of vendors, and generate reports.
- ✔ Provides a comprehensive VR claims management service with live call center support, a portfolio of training modules, and financial analysts to help vendors receive timely and accurate payments.
- ✔ Manages thousands of disbursements and can release millions of dollars in weekly payments to vendors via electronic funds transfer (EFT).
- ✔ Generates regular bank reconciliation reports and annual 1099s as needed.

Project Spotlight

Since 2017, PCG has worked with the Indiana Family and Social Services Administration, Division of Disability and Rehabilitative Services to provide a Vendor Registration and Claims Payment System (VR CPS) for VR providers to register to provide VR services/goods, view prior authorizations, submit claims, view claim status, view payment status and submit fund recoveries. The vendor registration module went live in September 2018 and claiming operations started in May 2019. The system has over 1,000 users and processes about \$45 million in claims annually.

PCG's Services

Our team of IT professionals, subject matter experts, and analysts can configure VR-Billing to meet your specific business and operational needs through the following activities:

- Collecting requirements through business requirement sessions with appropriate stakeholders
- Documenting processes and procedures
- System design, configuration and customization
- Integration and unit testing
- User acceptance testing
- Performance/response testing
- Training
- Supporting change management activities

To learn how VR-Billing can support your state's vendor and claims management processes, contact us today.

 (800) 210-6113  info@pcgus.com

 www.publicconsultinggroup.com