Program Integrity Staff Augmentation

Partnering with Medicaid Agencies to Optimize Program Integrity Operations

Public Consulting Group (PCG) is a certified Quality Improvement Organization-like (QIO-L) entity with program integrity experts ready to provide Medicaid and commercial entities with supplemental staff.

We will work with your agency to optimize program integrity operations and capitalize on all cost avoidance and recovery opportunities.

PCG differs from other staffing vendors by providing staffing services within the context of our larger mission, which is to provide policy and operational support to public sector agencies at the state and local level.

Benefits of PCG's Program Integrity Staffing Solution

PCG's solution sets us apart, because we offer:

- ✓ A QIO-L certification that provides additional federal financial participation (FFP) funds to prospective Medicaid clients to identify the best program integrity (PI) staff to work on all fraud, waste, and abuse (FWA) leads generated by data analytics/artificial intelligence (AI) technology.

- ✓ An affordable, scalable option for supplementing internal program integrity staff with system-agnostic subject matter experts.

- ✓ Access to data analysts, project managers, and clinicians with experience spanning across various disciplines, programming languages, and systems.

- ✓ Cost avoidance, savings, and recovery optimization generated by FWA leads.

PCG's Value: Return on Investment (ROI)

With one longstanding Medicaid PI client:

PCG has generated a **334 percent** ROI across numerous cost avoidance and recovery initiatives.

With another Medicaid PI client:

Starting in 2016, PCG has helped to identify over **$100 million** in Medicaid pre-payment denials.

In 2020, the same client realized an ROI from our pre-payment clinical review work that exceeded **6,000 percent**.

Since 2020, our diagnosis-related group (DRG) reviews alone have saved this client over **$8.7 million** in pre-payment denials.

PCG's Proven Approach

Since 2020, PCG has provided over 10,000 temporary staff both virtually and in person to eight states. This program integrity staffing solution provides Medicaid agencies with the following support:

Medical Record Reviews

Our team of multi-disciplinary clinicians and experts perform pre- and post-pay medical records reviews to detect FWA within program claims.

Targeted Service Area Initiatives

PCG's program integrity subject matter experts (SMEs) propose and execute targeted provider analyses and medical record review (MRR) projects aimed at identifying FWA and changing provider behavior.

Our team also reviews cases and medical records that result in denial of payments and drive increased provider compliance and accountability following our investigation and state reporting. This translates into quantifiable future cost avoidance.

Compliance Investigations

Our review of cases and medical records can result in denial of payments, which drives increased provider compliance and accountability following our investigation and state reporting. This translates into quantifiable future cost avoidance.

Provider Enrollment and Oversight

PCG provides a comprehensive approach to provider enrollment and oversight designed specifically for Medicaid agencies—to help ensure that only the right providers are permitted to care for Medicaid members and monitor their behavior. The approach also focuses on compliance with state guidelines and payment policies.

Data Analytics

Our SMEs conduct service-area payment policy research, audit planning, and exposure analysis, and support the development and implementation of pre- and post-pay algorithms for health claims—for both real-time and retrospective reviews. We have experience with numerous platforms and programming languages.

Incident Management

PCG's experts can leverage data from claims to unearth and investigate claims of abuse, neglect, theft, fraud, and other problems related to delivery of care.

FWA Triage

Our program integrity team helps our clients to prioritize and optimize the ROI available through FWA leads generated from analytics systems and artificial intelligence (AI).

Optimized Agency Cost Avoidance and Recovery Opportunities

Is your Medicaid agency interested in learning more about our staffing solution to optimize PI operations?

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