| Client | Virginia Department of Be | havioral Health and Develo | pmental Services (DBHDS) |
|--------------------|--|--|--|
| Project | Supports Intensity Scale – Adult (SIS-A®) and Supports Intensity Scale – Child (SIS-C®) Needs Assessments | | |
| Timeframe | October 2024 - Present | | |
| Scope | Virginia DBHDS contracted with PCG to administer the Supports Intensity Scale-Adult Version (SIS-A®) and Supports Intensity Scale-Children Version (SIS-C®) for all adults and children over the age of 5 with intellectual or developmental disabilities (IDD). PCG hired and onboarded experienced assessors across VA, transitioning them from the vendor that had previously been doing the work in VA. PCG subcontracted with the American Association on Intellectual and Developmental Disabilities (AAIDD), the owners and author of the SIS to provide training on the 2nd edition of the tool and access to the SISOnline system. | | |
| | PCG's efforts result in screening individuals to determine their level of need, as well as programmatic support to ensure future program success. PCG schedules the assessment from a prioritized list created by DBHDS, comprised of individuals new to HCBS Waiver services in BDS' HCBS programs, individuals due for a routine SIS, and individuals due for a SIS assessment since the transition from the previous vendor. | | |
| Key Achievements | PCG's efforts within the successful implementation included a coordinated approach that involved the following: Onboarding Assessors previously employed by the former vendor and training on the 2nd edition of the SIS-A. Assessor's successful completion of the Interview Reliability Qualifications Reviews. Developed and implemented policies and procedures, including scheduling, training, and quality assurance processes. Developed and implemented an automated referral process for scheduling assessments. Implementation of the SIS-A 2nd edition | | |
| PCG Staff Contacts | Jay Peck Associate Manager 919.576.2209 | Kate Miller Project Manager 617.671.0126 | Mary Elizabeth Lipcsak Operations Manager 919.576.2231 |
| Client Contacts | Maureen Kennedy SIS Quality Manager Virginia Department of Behavioral Health and Developmental Services (804) 317-1652 Maureen.Kennedy@dbhds.virginia.gov Ken Haines Regional Supports Manager Virginia Department of Behavioral Health and Developmental Services (804) 337-5709 Kenneth.Haines@dbhds.virginia.gov | | |